IS YOUR PRACTICE LOSING REVENUE DUE TO DENIALS, DELAYS, AND OPERATIONAL INEFFICIENCIES?

YOU'RE NOT ALONE U.S. HEALTHCARE PROVIDERS FACE DAILY CHALLENGES IN MANAGING THE REVENUE CYCLE

- **High Claim Denial Rates**
- **Long AR Days & Payment Delays**
- **Inconsistent Coding Accuracy**
- **Shortage of Experienced Billing Staff**
- **Complex Payer Rules & Constant Regulatory Changes**
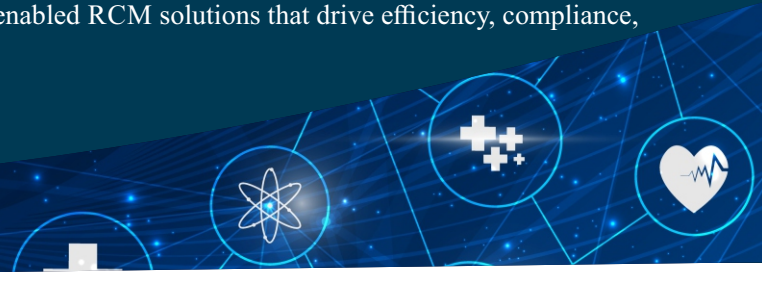- **Outdated Processes & Poor Visibility on Financial Health**

There's a Smarter, Scalable Solution.

Welcome to ICS.

- Your Trusted Offshore RCM Partner in India
- End-to-End Revenue Cycle Management – Built for U.S. Providers

At Info Hub Consultancy Services (ICS), we don't just manage your revenue cycle — we maximize it. With 10+ years of excellence in U.S. healthcare billing, ICS delivers tailored, Tech-enabled RCM solutions that drive efficiency, compliance, and profitability for medical practices across 40+ specialties.

10+ YEARS EXPERIENCE

ICS

What Sets ICS Apart?

✓ **Established in 2015** with a legacy of trust

✓ **200+ certified coders and billers**

✓ Proven **30% revenue growth impact** for providers

✓ Deep experience across **top U.S. billing platforms**

✓ Seamless support through **FTE (Full-Time Equivalent) model**

✓ Robust **HIPAA compliance and data security protocols**

Your Revenue Cycle, Our Responsibility

We take complete ownership of your revenue cycle, ensuring accuracy, compliance, and consistent cash flow.

Our Value Proposition

What Makes Us the RCM Partner of Choice for U.S. Healthcare Providers

Proven Impact on Revenue

We help clients increase collections by **30% or more** through optimized coding, denial management, and aggressive AR recovery.

Certified Talent You Can Trust

Our team includes **AAPC - certified coders,** billing experts, and RCM analysts with deep knowledge of payer rules and specialty nuances.

Cost-Effective, Scalable Model

Our delivery model supports **FTE-based or transaction-based** pricing, allowing clients to scale up or down as needed without compromising quality.

Compliance-Driven Operations

With full HIPAA compliance, role-based access, and data protection protocols, security and privacy are built into our DNA.

Our Core RCM Services

- **Insurance Verification**
- **Appointment scheduling**
- **Charge Entry**
- **Coding**
- **Claims submissions**
- **Payment posting**
- **Denial's management**

- **AR – Follow ups**
- **Reporting**
- **Patient's Statement**
- **Authorization**
- **Charge review & Auditing (Coding & Billing)**
- **Compliance & Audit Readiness**
- **Clearing house & EDI Management**

Our Software Flexibility

Trained in 15+ Leading EMR/PM Platforms, Including:

eClinicalWorks — *Improving Healthcare Together*

nextgen healthcare

Allscripts

AdvancedMD

kareo

CENTRICITY Research

athenahealth

NueMD — See Patients. Get Paid.

chirotouch

MEDISOFT Practice Management and EHR

practice fusion

brightree

HealthFusion **MediTouch**

Vericle Medical Billing Network BUILD ON iT

healthfusion

We plug directly into your workflow — no disruption, no downtime.

ICS Expertise Across
40+ Specialties

- ALF (Assisted Living Facility)
- Ambulance
- Ambulatory Surgical Centres
- Anaesthesia/ Pain Management
- Behavioural / Mental Health / Psychiatry/ SUD
- Cardiology
- CCM (Chronic Care Management)
- Chiropractic
- Dental
- Dermatology

- DME / HME / Hospice
- Endocrinology & Diabetes
- E/M | Emergency Department
- Family Practice / Internal Medicine
- FQHC/RHC/CHC
- Gastroenterology / Geriatrics
- Haematology & Oncology
- Hospitalists | HCC
- Infectious Diseases
- Microbiology

- Nephrology
- Neurology
- Nutrition
- Obstetrics/ Gynaecology (OBGYN)
- Ophthalmology/ Optometry
- Orthopaedics
- Otolaryngology(ENT)
- Paediatrics / Neonatology
- Pathology / Lab
- Physiatry
- Physical Therapy

- Podiatry
- Pulmonology
- Radiology/ Imaging Centre
- Rheumatology
- RPM (Remote Patient Monitoring)
- Rural Health
- SNF (Skilled Nursing Facilities)
- Surgery
- Urgent Care
- Urology
- Wound Care

Why Choose ICS?

Scalable Delivery Model
24/7 workforce with flexible FTE or hybrid staffing options, built for growth and agility.

Compliance & Security First
HIPAA-compliant systems, role-based access, encryption, and regular internal audits.

Proven Financial Impact
30% increase in collections, **35% fewer denials,** and AR days reduced to under 25.

Data-Driven Transparency
Custom dashboards , **KPI tracking, and detailed** performance reports tailored to your goals.

Business Continuity Assured
Redundant infrastructure and **secure delivery** systems ensure uninterrupted operations.

Hear Directly from **Our Clients**

> " ICS helped us stabilize collections and clean up a 6-month AR backlog in just weeks. Their offshore team in India works as seamlessly as an in-house team.
>
> – Orthopedic Group, California
>
> ★★★★★

> " We've saved over 40% in billing operations costs since switching to ICS. They're more than a vendor — they're a long-term partner.
>
> – Multispecialty Clinic, New York
>
> ★★★★★

> " We had a couple of issues in enrolment, and we were signing on behalf of providers Medicare apps. ICS helped us resolved it and so far it hasn't been an issue.
>
> – client from Georgia
>
> ★★★★★

> " There are of course the occasional mistake because everyone, including me, is human. Generally, ICS is a very valued partner. Of course, we need the labor to do the many tasks that ICS performs.
>
> – client from Georgia
>
> ★★★★★

> " I want to thank ICS for the hard work and dedication your team have for this account. You have shown news ways of doing things and I appreciate your willingness to help us reach our goals for our client. Thank you again for your help. I feel we are on the same page now and we all understand the recants asks on both ends. December will be a great month for us because of the hard work your team is doing on your end. I look forward to seeing this month's numbers but trust me I am not trying to rush it this year has flown by.
> Thank You!
>
> – client from MD
>
> ★★★★★

Ready to Experience Offshore Efficiency?

Let ICS show you how Our **RCM solutions** can transform your revenue flow. You focus on **patient care** — we'll take care of your **financial health**.

Schedule a Free Consultation Now!

🌐 www.infohubconsultancy.com

✉ sales@infohubconsultancy.com

📞 +1 (888) 694-8634